FAQs

1. **How long does it take for my provider to get a response from ANMC Dermatology through an eConsult?**
   - Your provider should receive a response within 5 to 10 business days. If you haven't heard anything, reach out to **your provider** for an update.
2. **What if my condition isn't on the list for dermatology eConsults?**
   - **Your provider** will need to send a referral for you to have an in-person or video appointment instead.
3. **What if I'd rather see a dermatologist in person or by video instead of using an eConsult?**
   - Contact **your provider** who can submit a referral for an in-person or virtual appointment. Referral wait times may vary depending on availability and urgency.

Access Your Medical Information

MyHealth is a secure health management tool that allows you to access your medical information and contact your primary or specialty clinic providers online or by mobile device.

To sign up for a myHealth account or for any other questions about your medical record, please call Central Registration at (907) 729-1395.

For password issues, please call toll free (877) 621-8014, 24 hours a day/7 days a week.

MyHealth
Your Portal to Wellness

Alaska Native Medical Center

4315 Diplomacy Dr
Anchorage, AK 99508
Phone: (907) 563-2662
Website: anmc.org

ALASKA NATIVE MEDICAL CENTER

ANMC Dermatology eConsult

Dermatology is a branch of medicine that deals with skin, hair, and nail health. Our providers are specially trained to prevent, identify, and treat a wide range of skin, hair, and nail conditions.

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What is an **eConsult** ?

eConsult: A telehealth service that allows **your provider** to securely share your skin, hair, or nail condition with ANMC Dermatology Providers to receive expert advice on how to treat your skin, hair, or nail condition.

ANMC Dermatology Accepts eConsults for these **Diagnoses:**

- Rash not yet diagnosed
- Eczema
- Psoriasis
- Acne
- Rosacea
- Warts
- Seborrheic dermatitis
- Seborrheic keratosis
- Melanotic nail streaks

How It Works

1. **Your provider** takes photos of your skin and records your medical information in a note.
2. **Your provider** securely sends this information to the ANMC Dermatology Clinic.
3. An ANMC Dermatology provider reviews the photos and information, then sends recommendations back to **your provider.**
4. **Your provider** will go over the treatment plan with you, which may include ordering medications and giving you tips on how to take care of your skin, hair, or nail condition.

NOTE: The ANMC Dermatology provider will not contact you directly, your provider will handle all communication.

Benefits for Patients & Providers

1. **Faster Access:** Get recommendations from a specialist more quickly, with shorter wait times.
2. **Convenient & Secure:** The system is safe and approved by IT security, keeping your information protected.
3. **Enhanced Care Coordination:** Your provider gets expert support to help guide your care.
4. **Saves Time & Money:** Cuts down on travel and time away from home.