



## ANTHC TELEHEALTH NEWS BULLETIN: OCTOBER 2024

### ANTHC Travel Management Office to Begin Using Salesforce in June 2025

#### What is Salesforce:

Salesforce is a platform that allows ANTHC to write a custom web application that will consolidate several systems currently used by the ANTHC Travel Management Office to manage activities such as **travel, lodging, and prior authorization details.**

The upgrade to Salesforce aims to transition the Travel Management Office to a single platform that will enable users to request travel and view current travel details within the electronic medical record system.

#### AFHCAN is not going away!

ANTHC Specialty Clinics and Health Information Management (HIM) teams will continue to use AFHCAN for the following purposes:

- Referrals
- Telemedicine (store and forward) consults
- Video appointment planning (VTCs)
- HIM medical records transfer
- Sending/requesting medical records
- Field clinic planning

Please reach out to Telehealth for any AFHCAN training needs!



#### Changes coming with Salesforce:

The new system aims to streamline the travel request process significantly. It will improve travel coordination, reduce manual effort, and minimize back-and-forth communication.

Salesforce will also give Tribal health organizations (THO's) the ability to manage travel logistics for their members using shared Cerner for some (current process) and the Salesforce portal for others.

**For questions regarding Salesforce please email Carol Dunn at: [cdunn@anthc.org](mailto:cdunn@anthc.org)**

### NTIA Grant Updates

New equipment is being sent out and Tribal Partners should be receiving the equipment soon. We are also working with Tribal Health Partners on scheduling AFHCAN upgrades, so please reach out for training, when your organization is ready.

For questions call 729-2260 or email [\\_AKA-TelehealthPS@ANTHC.ORG](mailto:_AKA-TelehealthPS@ANTHC.ORG)