



ANTHC TELEHEALTH NEWS BULLETIN: JULY 2021

ANTHC Telehealth News:

- ◇ **Virtual Patient Room Upgrade:** On July 8, 2021 the Virtual Patient Room in Cerner was upgraded. Check out the Cerner e-Coach or the “Resources” page on our website: <https://anthc.org/telehealth> for job aids.

What's New:

- In this version of VPR- clinics will be able to connect to other clinics using Vidyo or Zoom.
 - This is to support the coming statewide transition to Zoom.
- The connection process changes slightly. If a call is not already ongoing, clinics **on Cerner** will need to search their own clinic or the other endpoint and click “Meet” to launch a video call.
 - If clinics are on Vidyo and are used to ANMC calling them for VTC visits, or **not** on Shared Cerner there is **no change**.
 - If the clinic is using Vidyo clicking “Meet” will ring the device/user.
 - If the clinic is using Zoom clicking “Meet” will launch a pop up with connection methods for Zoom.
 - If a call is ongoing connection methods will be displayed.
- When conducting visits via Zoom participants who join from Cerner will automatically be made a host.
 - Additional participants will need to be admitted to the call from the virtual waiting room.

For questions call 729-2260 or email AKA-TelehealthPS@ANTHC.ORG