



ANTHC TELEHEALTH NEWS BULLETIN: JUNE 2021

ANTHC Telehealth News Topic of the Month: VTC Security

Tips for a secure video visit:

- Work with local IT to make sure video equipment, connections, and workflow steps follow security policies.
 - Update software as needed.
- Don't leave patients alone with unsecured video equipment (ex: equipment that is not "locked down" and has access to your organization's E.H.R or company email).
- Double check you have the correct video link when setting up direct to patient appointments to avoid sending information to the wrong person.
- Set up video equipment in a private room with a door.
 - Utilize headsets if regular speaker volumes can travel outside of the room.
- Never record video visits unless your organizational policy allows it and follow their guidelines. Express written consent from the patient is usually required.

For questions call 729-2260 or email AKA-TelehealthPS@ANTHC.ORG