



OUTPATIENT ANMC TO VILLAGE VTC PROCESS: DAY OF CONNECTION

1. ANMC: Call remote clinic to confirm patient has arrived (refer to VTC Coordination Message for clinic details). Check in patient appointment.

ZZDONOTUSE, SCHEDISTRATION
Allergies: clindamycin, codeine, Fish, penicillins, Birch Alder Mix, ciproflox...
DOB: 1/1/1989
Age: 31 years
Sex: Male
Alerts: Chronic Opioid Ineligible, At Risk for Identity Theft, Wellness Plan, Chronic Pain, Wt.: 85kg, Group Home, ...Advance Directive

Messages

Name	Subject	Date/Time
Merkouros, Nancie A		05/14/20 15:13
Adul Ambulatory Care	Zz Yes, T Jackson	05/14/20 13:27
Intake - Test		
EDIE Documentation	Unknown	05/13/20 08:26
Behavioral Health Note	Morris, Silvana D	05/07/20 16:18
Primary Care Support Note	Zz Test, T Jackson	05/07/20 13:05
Primary Care Support Note	Zz Test, T Jackson	05/07/20 13:02
Primary Care Support Note	Zz Test, T Jackson	05/07/20 12:57
Messages	Board, Erin D, DO	05/05/20 16:20
Patient Letter	Fox, Rochelle J	05/04/20 12:53
Behavioral Health /ther	Whissel Lara	05/01/20 15:07

2. ANMC Staff: From patient's chart, open Virtual Patient Room:

- A. Select "Telehealth to the Clinic (Vidyo)" from the drop down
- B. Use "Call a room system and/or user into the Virtual Patient Room" to search for clinic user/device name
- C. Click green "call" button next to the name

*If needed— call in any additional equipment your clinic may be using.

VIRTUAL PATIENT ROOM

Where are you meeting the patient? ▾

- Telehealth to Clinic (Vidyo)
- Telehealth to Home (Zoom)

Call a room system and/or user into the Virtual Patient Room (t)

3. Click "Start Virtual Visit". Confirm clinic/user has joined the room and that they can be seen and heard.

4. Screen patient in per normal process

5. ANMC Staff: Alert provider that patient is ready, instruct them to join the visit by clicking "Start Virtual Visit".

Cerner Support: Call Provider Hotline
Audiovisual Support: Call Local AV or IT

VIRTUAL PATIENT ROOM

Telehealth to Clinic (Vidyo)

Generate a patient room link and/or join the room

Get Link to Virtual Patient Room Start Virtual Visit

Call a room system and/or user into the Virtual Patient Room (t)

- Call NSHC AFHCAN V3 Cart Brevig Mission
- Call NSHC AFHCAN V3 Cart Teller
- NSHC AFHCAN V3 Cart PCC
- NSHC AFHCAN V3 Cart Little Diomed
- NSHC AFHCAN V3 Cart Elim
- Call NSHC AFHCAN V3 Cart Gambell

Room status: The room is currently open.

***NOTE: The link to the video appointment room is unique to the patient. Please DO NOT USE OR SHARE the link for anything other than the patient appointments and provider-to-provider consultations. Doing so could compromise the patient's personal health information. Thank you.

Questions or Support:
For Cerner assistance, please contact your Cerner Provider Hotline
For assistance during video calls, please contact your AV/IT support team