



## VIDEO ON DEMAND (VODA): INSTRUCTIONS FOR THE RECEIVING SIDE

**TELEHEALTH**  
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Video calls are a great way to connect family members and friends with loved one (s) in the hospital from a phone, tablet, or computer. Video calls are also an excellent tool for connecting providers at a distance to the patient's bedside. Below is a list of what is needed to join a video call, and instructions on how to connect.

***Please Note: Video calls may incur a cost to you, standard data rates will apply.***

### What you need to join a video call:

- Computer, iPad, or smartphone
- Camera, microphone, and speaker
- Internet access or cellular data with the ability to stream a video (you can test this with YouTube)
- Email address **or** device that can receive a text message with the video link.

### How to connect to a video call:

1. Give the staff member organizing the call the email address or phone number you would like the video link sent to.
2. Click on the link in the email or text message you receive.

***Note: If this is your first video call, you will be prompted to download and install the Vidyo application (for mobile users download Vidyo Mobile app). Once complete, close the app or desktop screen, and re-click the email or text link.***

3. Enter your name into the box and click the green "Connect" button.

4. To disconnect at the end of the call, click the red "end call" icon.

