

Direct to Home Video Appointments

A direct to home video appointment delivers health care to you in the comfort of your own home, or wherever you may be

Dear *PATIENT NAME*

Your health is very important to us. We have you scheduled for a video teleconference visit in your home to see your (*Org/Clinic Name*) health care provider. Please have ALL of your medication with you for your appointment, including over-the-counter medications, nutritional supplements, and vitamins. We need this information to provide quality care for you.

To provide the best experience for you, please help us by preparing for your video appointment by doing the following:

- Show up on time
- Dress as you would for an in-person appointment
- Make sure you are in a quiet, private, well lit environment
- Have your camera at eye level, and center yourself on the screen

Video Appointment Information

Name:

Date of appointment:

Time:

Labs/other pre-work needed:

Labs/other pre-work due date:

Clinic Name:

Clinic Phone:

Provider:

Patient/Point of Contact for testing:

Phone number for testing:

Link to join your video appointment:

*****NOTE: The link to your video appointment room is unique to you. Please DO NOT USE OR SHARE the link for anything other than your scheduled health care appointments. Doing so could compromise your personal health information. Thank you.**

Patient Instructions

The day before your appointment:

You or the person you listed above will receive a phone call to test your equipment the day before your appointment. Please have your equipment set up and ready to go. During the test, you will need to use the link provided on this form.

Note: Sometimes a video teleconference visit is not possible. If this is the case, please contact the <ORG> Clinic to reschedule to a village clinic video appointment or an in person visit.

What you need:

Computer, iPad, or smartphone

Camera, microphone, and speaker

Internet access or cellular data with the ability to stream a video (you can test this with YouTube)

Video calls may incur a cost to you, standard data rates will apply.

How to connect for your appointment:

1. Turn on your equipment 5-10 minutes before your appointment.
2. Click on (or type in) the internet link given to you by your provider's clinic.
3. You may need to download a video application.
4. Enter the patient's last name and click "Join Call".
5. Your provider's clinic will call you by phone to check you in for your appointment.
6. Wait for your provider to join the appointment.

If your provider does not show 15 minutes into the appointment time, please call the clinic at the phone number above.