



Guide to ANTHC Services

Revised October 2020

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This list is current as of 10/1/20 and is not inclusive of all services ANTHC provides.

ANTHC & SCF Services on the Alaska Native Health Campus

Service	ANTHC	SCF
Addiction (Behavioral Health)		✓
Alcohol & Drug Abuse (Behavioral Health)		✓
Allergy/ Immunology	✓	
Audiology		✓
Behavioral Health		✓
Behavioral Urgent Response		✓
Cardiology	✓	
Colorectal Cancer Screening	✓	
Complimentary Medicine		✓
Dentistry (Adult/Peds)		✓
Dermatology	✓	
Diabetes	✓	
Emergency Room	✓	
ENT (Otolaryngology)	✓	
Endocrinology	✓	
Family Practice		✓
Fast Track		✓
Gastroenterology	✓	
General Medicine	✓	
General Surgery	✓	
Gynecology Oncology	✓	
Hematology	✓	
Hepatology and Liver	✓	
HIV/Early Intervention	✓	
Infectious Disease	✓	
Infusion Therapy	✓	
Maternal Fetal Medicine	✓	
Nephrology	✓	
Neurology	✓	
Neurosurgery	✓	
Obstetrics/Gynecology		✓
Oncology	✓	
Ophthalmology	✓	
Optometry		✓
Oral Maxillofacial Surgery		✓
Orthopedic	✓	
Pain Management	✓	
Palliative Care	✓	
Pediatric Care		✓

Service	ANTHC	SCF
Pediatric Endocrinology	✓	
Pediatric Neurodevelopment	✓	
Pediatric Surgery	✓	
Pediatric Urology	✓	
Podiatry	✓	
Pulmonology	✓	
Rheumatology	✓	
Sleep Laboratory	✓	
Traditional Healing		✓
Urology	✓	
Walk-in	✓	

Specialty Care at the Alaska Native Medical Center

Allergy and Immunology

The Allergy and Immunology Clinic provides a variety of allergy and immunology services including: recurrent anaphylaxis without known etiology, chronic cough, chronic sinusitis, unstable asthma, drug allergy, angioedema, urticaria, food/environmental allergy, severe eczema and immunocompetency assessments.

Cardiology

The Cardiology Clinic offers care to patients with a variety of heart problems. Our providers commonly see patients who have coronary artery disease, heart rhythm problems, heart valve problems, heart failure and pacemakers or defibrillators. *Services that are referred outside ANMC: Cardiac imaging (MRI, Lexiscan®, Nuke® imaging, etc.), electrophysiology, advanced heart failure, genetic testing, open heart surgeries including but not limited to valve replacement and CABG.*

Colorectal Cancer Screening Clinic

The Colorectal Cancer Screening Clinic provides screening tests for colon problems and colorectal cancer and offers open access for patients to get colonoscopy screenings.

Dermatology

The Dermatology Clinic diagnoses and treats long-term skin issues, performs laser procedures, biopsy, UV therapy, skin check and skin evaluation and treatment. *Services that are referred outside ANMC: Refer-only complex patients needing further specialist. E.g., CA or Calciphylaxis, Langerhans cell histiocytosis. Some complex Peds cases.*

Diabetes

The ANTHC Diabetes program works to reduce the instances of diabetes and health complications from the disease among Alaska Native people. We are a multidisciplinary team of diabetes content experts who work in partnership with the Alaska Tribal Health System to serve as a premier resource for diabetes care, prevention and surveillance. *Services that are referred outside ANMC: Uncontrolled diabetes.*

Emergency Department

The Emergency Department provides emergency medical services, including the evaluation and stabilization of patients transferred to ANMC from other facilities and communities. ANMC's Emergency Department is staffed by board-certified emergency physicians and nursing staff who specialize in care for patients with serious illnesses and injuries.

ANMC is both an Adult and Pediatric Level II Trauma Center, making it the trauma referral center for all of Alaska's Tribal health facilities for both pediatric and adult patients. Trauma centers are hospitals that have specialists trained in taking care of severely injured patients. ANMC has held the Adult Level II Trauma Center distinction since 1999 and the Pediatric Level II Trauma Center distinction since 2018.

Ear, Nose and Throat (Otolaryngology)

The Ear, Nose and Throat (ENT) Clinic treats a wide variety of medical and surgical problems related to the ear, nose and throat, as well as performing surgeries related to the head and neck. *Services that are referred outside ANMC: PET scans, specialized medical treatment located out of state.*

Endocrinology

The Endocrinology Clinic specializes in providing a full range of endocrinology services including evaluation and treatment of: abnormal thyroid function, thyroid nodules including thyroid biopsy and thyroid cancer treatment, abnormal pituitary function, abnormal ovarian and testicular function, and abnormal adrenal function.

Gastroenterology

The Gastroenterology Clinic specializes in providing a full range of gastroenterology services including: esophageal 24-hour pH probe testing, esophageal manometry study, esophageal dilatation for strictures, flexible sigmoidoscopy, diagnostic colonoscopy and colon biopsy, sophagogastroduodenoscopy (EGD) and capsular endoscopy (Pill-cam). *Services that are referred outside ANMC: GI refers out for Magnetic Resonance (MR) defecography, anorectal manometries, endoscopic ultrasound, gastric emptying studies, specialty colorectal procedures when indicated.*

General Medicine

The General Medicine Clinic focuses on the diagnosis and treatment of adult medical conditions.

General Surgery

The General Surgery Clinic specializes in providing a wide range of procedures involving the neck, chest, abdomen and extremities, including cancer care. ANMC's General Surgery Service also includes the Colorectal Cancer Screening Clinic, the High-Risk Breast Clinic and the Wound Care Clinic. ANMC's general surgeons are all board certified by the American Board of Surgery and are members of the American College of Surgeons and are instrumental in ANMC's Level II Trauma designation.

Alaska's Cleft Lip and Palate Program (formerly known as the State of Alaska Cleft Lip and Palate Clinic) is the first state endorsed cleft lip and palate program in Alaska. This program holds six clinics per year allowing parents and their children the most comprehensive evaluations possible through team care. Alaska's Cleft Lip and Palate Program is open to all Alaska residents, both Alaska Native and non-Native people. *Services that are referred outside ANMC: Radiation Oncology, Nuclear Medicine, Vascular Surgery, Breast MRI, extremely complex general surgical cases.*

GYN-Oncology

In the GYN-Oncology specialty service, gynecologic oncologists specialize in diagnosing and treating cancers that are located on a woman's reproductive organs.

Hematology

The Hematology Clinic sees patients that have been referred for the treatment of blood diseases.

Hepatology and Liver Clinic

The Hepatology and Liver Clinic specializes in providing a full range of liver disease and hepatitis services including medical screening and diagnosis of liver diseases and cancer, treatment planning for liver diseases and cancers, patient education to promote knowledge, understanding, and prevention of viral hepatitis and other liver diseases, consultation with health care providers for management of viral hepatitis and other liver diseases including autoimmune hepatitis, primary biliary cholangitis, hemochromatosis, non-alcoholic fatty liver disease and alcohol liver disease.

HIV/Early Intervention Services

Early Intervention Services treats patients with human immunodeficiency virus (HIV) and acquired immune deficiency syndrome (AIDS).

Infectious Disease

Infectious Disease physicians evaluate and manage patients with infectious disease such as MRSA, TB, Endocarditis, etc. *Services that are referred outside ANMC: hepatology, diabetes, nephrology, orthopedics, surgery clinic, wound clinic.*

Infusion Therapy

The Infusion Center administers infusions for patients who need chemotherapy, hydration, blood products, biologics and other infusions.

Maternal Fetal Medicine

The Maternal-Fetal Medicine (MFM) Clinic provides consultation and evaluation of high-risk pregnancies for women and newborns that have complications identified prior to or during pregnancy. MFM works collaboratively with the OB/GYN physicians and certified nurse midwives. *Services that are referred outside ANMC: Fetal surgery, complex congenital cardiac and/or other complex fetal anomalies requiring immediate intervention/fetal surgery.*

Nephrology

Outpatient ambulatory care for chronic kidney disease stages 1-5, anemia management related to chronic kidney disease, prevention of kidney stone management, electrolyte imbalance and management of uncontrolled hypertension, treatment of autoimmune diseases causing kidney disease, and acute kidney injury. Amongst inpatient consults and inpatient acute hemodialysis/CRRT. *Services that are referred outside ANMC: Nephrology refers patients to community nephrologist for ambulatory outpatient dialysis services, vascular surgery for permanent vascular access in preparation for dialysis (AV fistulas, AV grafts, hemodialysis tunneled catheters, peritoneal dialysis catheters), interventional radiology procedures for angioplasty of vascular access devices or grafts used for hemodialysis or peritoneal dialysis, kidney transplant evaluations. Other services referred would include any diagnostic procedure or send out labs to determine root cause of kidney disease: genetic, autoimmune, co-morbid screening, trauma evaluation, imaging studies for obstruction or environmental. Other referrals are also placed to other medical specialties or services required that will improve kidney function or maximize patient outcomes. For example, urology, cardiology, diabetes, oncology/hematology, and others depending on patient diagnosis and care plan made by nephrology specialist.*

Neurology

The Neurology Clinic specializes in providing a full range of neurology services, evaluations, treatment and recommendations including neurological conditions such as traumatic and non-traumatic acquired brain injuries, headaches, multiple sclerosis, stroke and cerebrovascular disease, seizures/epilepsy, including vagal nerve stimulator therapy, Alzheimer's disease and dementia, movement disorders including Parkinson's Disease and deep brain stimulator therapy, administration of Botox® for neuromuscular indications, trigger point injections for myofascial pain, chronic neck and back pain, neuropathy and other various neurological conditions. *Services that are referred outside ANMC: Swedish Epilepsy Center and Swedish Movement Disorders Program (primarily).*

Neurosurgery

The Neurosurgery Clinic specializes in providing a full range of neurosurgery services including trauma services for head, neck and spine injuries and treatment for acute and traumatic brain injuries such as strokes and aneurysms. *Services that are referred outside ANMC: non-emergent brain surgeries, aneurysms, scoliosis.*

Oncology

The Oncology Clinic sees patients that have been referred for the treatment of cancers.

Ophthalmology

The Ophthalmology Clinic offers comprehensive eye care services as well as outpatient and inpatient consultations by board certified ophthalmologists. The clinic provides medical and surgical management of a wide variety of conditions, including but not limited to, cataracts, strabismus, eyelid abnormalities, prematurity related eye problems, glaucoma and eye trauma. *Services that are referred outside ANMC: ARC, ACES, Maloney Clinic.*

Orthopedics

The Orthopedics Clinic provides specialists who focus on the prevention, diagnosis and treatment of diseases of the bones, joints, hands, muscles and other parts of the musculoskeletal system. *Services that are referred outside ANMC: Custom bracing and prosthesis, subspecialty hip arthroscopy and orthopedic oncology.*

Pain Management

The Pain Management Clinic specializes in neck and back pain as well as chronic pain syndromes. Clinic providers make multimodal pain management recommendations that include pharmacologic, psychological, rehabilitative and other options. The clinic also performs interventional procedures based on the patient's condition and pathology. *Services that are referred outside ANMC: Cervical Discograms and Some Trials Spinal Cord Stimulators.*

Palliative Care

The Palliative Care Department works to improve the quality of life for patients and families dealing with life-threatening illness through a person-centered approach that addresses the physical, emotional, spiritual and cultural aspects of well-being.

Pediatric Endocrinology

The Pediatric Endocrinology clinic offers services for patients who need support or care for pediatric endocrinology, obesity, diabetes, congenital adrenal hyperplasia and septo-optic dysplasia. *Services that are referred outside ANMC: Pediatric neurosurgery (occasionally).*

Pediatric Neurodevelopment

The Pediatric Neurodevelopment clinic offers services for pediatric patients who need support or care for autism, Fetal Alcohol Spectrum Disorders (FASD), NICU follow-up and general developmental issues.

Pediatric Surgery

Pediatric Surgery specializes in providing a wide range of procedures involving the neck, chest, abdomen and extremities for infants to children aged seventeen years. This service provides 24-hour call coverage, which is required for ANMC's Level II Trauma designation.

Pediatric Urology

The Pediatric Urology Clinic provides diagnosis, consultation and surgical treatment of genitourinary diseases in children from birth to young adult. Some of the conditions treated are kidney stones, bedwetting, hypospadias, undescended testicles, hydrocele, hydronephrosis, incontinence, urinary tract infections and vesicoureteral reflux. *Services that are referred outside ANMC: highly specialized urology cases, cancer etc.*

Podiatry

The Podiatry Clinic diagnoses, treats and rehabilitates abnormal conditions of the feet and lower limbs. The clinic also works to prevent and correct deformities of the feet, keeps people mobile and active, relieves pain, treats infections and works with diabetic patients to keep their feet healthy. *Services that are referred outside ANMC: Unqualified Medicaid cases that can be seen in Orthopedics.*

Pulmonology

The Pulmonology Clinic specializes in the diagnosis and treatment of problems relating to the lungs. The clinic offers comprehensive therapeutic and diagnostic services to adults with disorders of the respiratory system. The Pulmonary Function Lab provides non-invasive tests that show how well the lungs are working. The tests measure lung volume, capacity, rates of flow and gas exchange. This information can help your health care provider diagnose and decide the treatment of certain lung disorders. *Services that are referred outside ANMC: COPD, asthma, pulmonary fibrosis, interstitial lung disease, connective tissue disease.*

Rheumatology

The Rheumatology clinic provides care and services to adult patients with autoimmune conditions, including the diagnosis and management of rheumatic and autoimmune conditions such as rheumatoid arthritis, seronegative spondyloarthropathies, systemic lupus erythematosus, and vasculitis. The Clinic also provides joint injections. *Services that are referred outside ANMC: Complex cases needing further specialization.*

Sleep Laboratory

The Sleep Center specializes in diagnosing and treating people with sleep disorders through diagnostic tests, sleep studies and treatment of their condition. Our eight-bed Sleep Center treats both adult and pediatric patients. *Services that are referred outside ANMC: restless leg, sleep apnea, narcolepsy, sleep disorders.*

Urology

The Urology Clinic specializes in the care of cancers of the urinary tract, the male reproductive system and prostate enlargement, stress incontinence in women, kidney stones and congenital deformities in children. *Services that are referred outside ANMC: radiation oncology, nuclear medicine, mp-MRI of the prostate, robotic surgery, highly specialized uro-gyn services, extremely complex urinary issues.*

Walk-in Clinic

For our patients living outside of the Anchorage Service Unit, ANMC offers a Walk-in Clinic for non-emergent health care services for our people while visiting Anchorage. ANMC's Walk-in Clinic is for patients of all ages who have an illness or injury that needs immediate care but are not experiencing a medical emergency. *Services that are referred outside ANMC: the clinic refers patients back to their primary care physician if an Anchorage Service Unit patient, refer to internal medicine if need longer term management when in town. If an established issue/disease, we refer directly to the specialty (e.g. history of rheumatoid arthritis).*

Inpatient Services at the Alaska Native Medical Center

Family Birthing Services

Family Birthing Services specializes in caring for expectant and new mothers and their babies. Our department includes the areas of OB Triage, Labor and Delivery and Postpartum Care. ANMC provides labor and delivery services for the greater Anchorage Service Unit and is the primary referral center for high-risk pregnancies within the Alaska Tribal Health System. More than 1,600 babies are delivered annually at ANMC. Family Birthing Services is located on ANMC's second floor.

Pediatrics

Inpatient Pediatrics cares for sick and injured children from all across Alaska. In addition to the general unit, Inpatient Pediatrics includes a Neonatal Intensive Care Unit (NICU) and a Pediatric Intensive Care Unit (PICU). The NICU is equipped and staffed with specialized physicians and nurses to care for premature and sick newborns. The PICU is equipped and staffed with specialized pediatric physicians and nurses to care for children with the most serious complications or illnesses.

Critical Care Services

Critical Care Services provides comprehensive, holistic and culturally sensitive multidisciplinary management of critically ill patients from throughout Alaska. The department treats geriatric, adult and occasionally pediatric critically ill medical-surgical, trauma and cardiac patients. The support center provides care for those experiencing complex health issues.

Inpatient Neurosurgery, Orthopedics and Surgery (4th Floor)

The adult Inpatient Neurosurgery, Orthopedic and Surgery Units are located on the ANMC hospital's fourth floor. The two areas on this floor, 4 East and 4 West, each have 23 beds and a combination of single- and double-occupancy rooms. Private rooms are reserved for patients requiring isolation or special treatments. The 4 West Neurosurgery and Orthopedic Area provides care for a myriad of neurosurgery and orthopedic post-operative patients. The 4 East Surgery Area provides care to adults who are hospitalized post-surgery.

Inpatient Internal Medicine and Medical-Surgical (5th Floor)

The Adult Inpatient Internal Medicine, Medical-Surgical and Telemetry monitoring areas are located on the ANMC hospital's fifth floor. The two areas on this floor, 5 East and 5 West, each have 23 beds and both single- and double-occupancy rooms. Single-occupancy rooms are reserved for patients requiring isolation or special treatments. Both areas provide care to adults who are hospitalized with a wide variety of conditions.

Internal Medicine Hospitalists

Internal Medicine Hospitalists are physicians who specialize in hospital medicine and are dedicated to the delivery of comprehensive medical care to hospitalized patients. Hospitalists work with primary care providers, surgeons, specialists, nurses and other medical professionals in managing your hospital care.

Telemetry

Telemetry monitoring services are provided in ANMC's Critical Care Unit, Progressive Care Unit and on the adult inpatient units on the ANMC hospital's fifth floor.

Dialysis (Acute renal/liver)

Inpatient dialysis is provided in ANMC's Critical and Progressive Care Units by specialized nurses.

Palliative Care

The Palliative Care Department works to improve the quality of life for patients and families dealing with life-threatening illness through a person-centered approach that addresses the physical, emotional, spiritual and cultural aspects of well-being.

Surgical Services at the Alaska Native Medical Center

Ambulatory Surgery

The Ambulatory Surgery Center opened in 2015 and provides increased capacity for day surgeries.

Anesthesiology

The Anesthesiology Department is staffed with both Anesthesiologists and Certified Registered Nurse Anesthetists, who provide anesthesiology services for patients undergoing surgeries and procedures.

Cardiac Catheter/Intervention

ANMC has a hybrid OR, which opened in 2014 and combines a conventional operating room and an interventional radiography suite, which is used for performing vascular procedures. These procedures include inserting a catheter into a blood vessel in the groin or wrist; threading the catheter using advanced imaging and treating vascular disease or trauma. The suite's equipment includes an interventional X-ray system that operates using a much lower dose of radiation than other systems without compromising image quality which benefits patients receiving care and providers working in the room.

Endoscopy

Endoscopy is a nonsurgical procedure used to examine a person's digestive tract. Using an endoscope, a flexible tube with a light and camera attached to it, your doctor can view pictures of your digestive tract on a TV monitor.

Operating Room

The ANMC hospital has 10 operating rooms and one hybrid operating room, which allows interventionists to collaborate with their imaging and surgical colleagues in providing treatments for trauma patients.

Post-Anesthesia Care Unit

After receiving anesthesia for a surgery or procedure, a patient is sent to the Post-Anesthesia Care Unit (PACU) to recover and wake up. In the PACU, a patient's vital signs are closely observed, pain management begins, and fluids are given. Patients are admitted to the PACU immediately after surgery.

Support Services at the Alaska Native Medical Center

Antimicrobial Stewardship Program

The Antimicrobial Stewardship Program is a statewide program working with our Tribal partners to achieve optimal clinical outcomes related to antimicrobial use, minimize toxicity and other adverse events, reduce the cost of health care for infections and limit the selection for antimicrobial resistant strains. Services include coordinating and facilitating prevention activities, monitoring resistance across the state, leveraging existing partnerships and resources and developing policies to address improved antimicrobial prescribing and use.

Biomedical Engineering

Biomedical Engineering provides clinical asset management services for ANMC, SCF Anchorage bowl and Valley Primary Care Center. Biomedical Systems Services also provides management and support of medical device networks and medical devices data systems for ANMC and supporting interoperability services for Tribal health organizations.

Laboratory

Laboratory services are provided at ANMC in two locations. The central laboratory is located within the hospital and provides most of the provider requested testing of blood, body fluids and tissue. A satellite laboratory is located in the ANPCC and also provides testing, but on a more limited scale. The central laboratory is a full-service laboratory capable of analyzing 95% of all tests requested on site. The laboratory performs various analyses for the Alaska Area Hepatitis Testing Program and performs other testing on samples received from Anchorage Service Unit villages. A referral service is also available for specialized analysis and special tissue studies not available at ANMC.

The laboratory provides reference lab services for COVID-19 testing.

The laboratory participates in statewide consultation and training programs and assists regional hospitals and clinics with educational programs. ANMC laboratory provides the regional hospitals with technical expertise to assist with computerization of laboratory services and ongoing support. Field visits include: the locations of Kotzebue, Utqiagvik, Sitka, Ketchikan and others. These visits have been for regulatory and accreditation consults, pre-inspections and technical expertise. ANMC provides director oversight to six Tribal facilities. Others have included on-site training and implementation for computer applications and upgrades. These services have continued through the Public Law 93-638 transition of ANMC, which authorizes Tribes and Tribal Organizations to contract for the administration and operation of certain Federal programs providing services to Tribes and their members and continue uninterrupted.

Medical Nutrition Therapy

The mission of Medical Nutrition Therapy is to participate in a team approach with health care providers to elevate the health status of the Alaska Native people to the highest possible level. The department is committed to meeting the nutritional needs of our patients, employees and community by providing nutrition assessments and interventions as well as assisting the contracting officers with assuring provision of nutritious and palatable meals, which are attractively served, therapeutically correct and culturally acceptable. In 2019, we became the first hospital within the State of Alaska to implement the new dysphagia diet program under the International Dysphagia Diets Standardization Initiative. This initiative is a global set of terms to describe food and fluid textures for use with people with swallowing difficulties.

Five clinical registered dietitians staff the Medical Nutrition Therapy program including the clinical nutrition manager, where they provide screening/assessment, monitoring of patients and nutritional education (to

both patients and family members). This service is primarily focused on assessing nutritional risk of patients and developing and implementing nutritional care plans within a multidisciplinary care management approach employing clinically appropriate strategies to prevent malnutrition for at-risk patients. All inpatient registered dietitians maintain credentialing in nutrition support. There are also registered dietitians that maintain a pediatric nutrition credential and an oncology nutrition credential.

They also provide outpatient counseling to the enteral oncology clinic. Care is provided to geriatric, adult, pregnant and lactating women, pediatric and neonatal patients.

Patient Experience

Patient Experience works closely with all staff, patients and families to assist in creating the absolute best hospital experience possible. They visit all hospital patient areas on a daily basis to ensure every patient has what they need while they are at ANMC and are also available to assist with directions, escorting patients, language interpretation, notarizing Advance Directives and medical documents. They also respond to any concerns, comments, compliments and questions that come to ANMC.

Pharmacy

The ANMC Pharmacy fills new prescriptions and refills for patients in the Anchorage Service Unit and for statewide patients when they are in Anchorage.

Rehabilitation Services (Physical Therapy, Occupational Therapy, Speech and Language Pathology)

Rehabilitation Services provides both inpatient and outpatient therapy services including inpatient speech-language and swallowing therapy services and outpatient occupational hand therapy.

Imaging/Radiology

Imaging provides services including general X-ray, CT scans, mammograms, MRIs, ultrasounds and bone densitometry scans.

Respiratory Therapy

Certified and Registered Respiratory Therapists are an integral part of the multidisciplinary care team and work in a variety of inpatient settings at ANMC. Respiratory Therapists (RT's) care for patients with both acute and chronic pulmonary conditions, ranging from preterm infants to adults. RT's are experts in managing ventilators that keep the critically ill alive, and routinely perform or support physicians with bedside diagnostic and therapeutic procedures. They also respond to all medical and trauma resuscitations, in addition to high risk deliveries and caesarean sections.

Volunteer Services

The staff and volunteers that make up the Volunteer Services team care for patient's physical, mental and spiritual health. Volunteers play many roles at the hospital. Some of those roles include: activities coordinator, arts and crafts cart, Art from the Heart, BFF's (Babies' First Friends), biomed associates, clergy/pastoral ministry team, comfort care companion, craft shop, floral fairies, infusion volunteers, pet partners, assisting ANMC radiology staff with patient care and escorting patients throughout the hospital, Ronald McDonald House volunteers, story time literacy advocates and more.

Travel and Hospitality Services

Medicaid Travel

The Travel Management Office was established in July 2016 and continues to evolve and improve patient travel coordination. By partnering with the State of Alaska as part of their Medicaid reform plans, ANTHC's role in coordination and management of Medicaid-approved travel is to provide a higher level of customer service and create efficiencies in travel.

ANTHC continues to provide prior authorization and travel coordination for Alaska Native and American Indian Medicaid beneficiaries from the Anchorage Service Unit (ASU) through the expanded ANMC Travel Management Office (TMO) for Medicaid beneficiaries of Annette Island Service Unit, Arctic Slope Native Association, Ketchikan Indian Community, Maniilaq Association, Norton Sound Health Corporation and SouthEast Alaska Regional Health Consortium (SEARHC).

Medicaid patients can directly call our team for status of their authorization. This process helps us obtain patient travel preferences and alert clinics if travel requests have not been received. Patients now receive a comprehensive itinerary with all their lodging, travel and appointment information in one document. Patients who cannot be reached also receive this itinerary, which contains information on how to confirm lodging, travel and appointment information.

Anchorage Service Unit Travel

ANTHC provides prior authorization and travel coordination for Alaska Native and American Indian Medicaid beneficiaries from the Anchorage Service Unit.

Patient Housing

There are 258 on-campus rooms available and the rooms are private, unless patients prefer a roommate. Shuttle transport to the airport, campus clinic locations and Anchorage area hotels are provided seven days a week. Guests are provided with a \$36 per day meal card. Patients are confirmed ahead of time into their preferred location wherever possible and know where they will be staying prior to their arrival.

Shuttles

ANTHC operates five shuttles that connect patients to all of their medical appointments, the Anchorage airport and off-site ANTHC-coordinated lodging locations.

Healthy People and Prevention: Community Health

Behavioral Health

- Behavioral Health Aide training
- Behavioral Health Rural Provider Network
- Native Ways of Knowing

Behavioral Health Aide Training

The Behavioral Health Aide (BHA) training program provides ongoing education and assistance for new and current BHAs, clinical supervisors and directors who provide community-based behavioral health and wellness services. Additionally, the program offers technical assistance and guidance for starting a BHA program in primary care and other community-based services.

Dental Health Aide Therapist Training

The Alaska Dental Therapy Educational Program (ADTEP) trains Dental Health Aide Therapists with the skills to meet the majority of basic dental care needs in rural Alaska Native communities. The program is two years in length, followed by at least three months of preceptorship with a supervising dentist.

The department of Oral Health Promotion manages the daily activities of ADTEP, the Area Dental Consultant for Support Center.

Community Health Aide Training

The Community Health Aide Training Program prepares Community Health Aides and Community Health Practitioners (CHA/Ps) for their vital roles within the Tribal health system as the front lines of health care in many rural communities. Training centers are located in Anchorage, Bethel, Nome and Fairbanks.

Distance Learning Network

The Distance Learning Network (DLN) provides educational and training programs through online and other methods for ANTHC and our Tribal partners.

Alaska Tribal Conference on Environmental Management

The Alaska Tribal Conference on Environmental Management (ATCEM) has been the premier environmental conference for Alaska for 25 years. More than 500 participants gather for a week of training and sharing on local environmental conditions and knowledge.

Tribal Capacity and Training

Communities in rural Alaska are faced with many unique and complex environmental issues. ANTHC's Tribal Capacity and Training program provides technical assistance and training to Tribal governments to build capacity and enhance local environmental program management, including 7 Generations Workshops for Tribal environmental staff, covering environmental planning, grants and administration and Alaska Health Communities web platform for environmentally threatened communities.

Wellness and Prevention

Health Promotion

The ANTHC Health Promotion program offers technical assistance and trainings in partnership with Tribal partners to promote healthy eating, physical activity and ethical harvesting. All program activities promote the nutritional and physical benefits of consuming and harvesting a traditional Alaska Native diet. The program also assists partners with hosting regional Alaskan Plants as Food and Medicine symposia.

Comprehensive Cancer Control Program

Cancer is the leading cause of death for Alaska Native people. The goal of the ANTHC Cancer Program is to reduce cancer death and disease.

Injury Prevention

ANTHC's Injury Prevention Program is committed to safe, healthy living for Alaska Native families and communities. The program's goal is to reduce injury morbidity and mortality by utilizing indigenous practices and the public health model (education, environmental change, enforcement and evaluation). Areas of focus include: suicide prevention, domestic violence prevention, traumatic brain injury prevention, drowning prevention, fall prevention, poisoning prevention and transportation safety.

Tobacco Prevention and Control

ANTHC's Tobacco Prevention and Control Program provides technical assistance and training to develop, expand and/or revitalize tobacco prevention and treatment services across Alaska. The program hosts an annual Tobacco Treatment Specialist Training, assists with developing culturally responsive tobacco prevention messaging and supports partners in implementing proven strategies to prevent youth tobacco use. The program also maintains a tobacco cessation treatment program for ANMC patients and visitors utilizing nicotine replacement therapies.

Substance Misuse

The ANTHC Substance Misuse program works with Tribal partners to implement culturally responsive, evidence-based practices to reduce alcohol and drug use in our communities. Current initiatives include: a rural alcohol and marijuana prevention project in three regions, opioid prevention, education and harm reduction, destigmatizing addiction and promoting resiliency.

HIV/STD Prevention Program

ANTHC's HIV/STD Prevention Program works to reduce the prevalence of sexually transmitted diseases (STDs) and HIV in Alaska and to promote sexual health and healthy relationships among Alaska Native people.

The program develops culturally responsive resources and programs to reduce sexual health disparities and address shared risk and protective factors around substance use, suicide, sexual health and healthy relationships (violence prevention). Platforms to bring this work to communities are www.iknowmine.org and www.healthynativeyouth.org.

The program also builds capacity for community-based and culturally responsive and respectful health research through cross-cultural education such as the Alaska Indigenous Research Program: Promoting Resilience, Health and Wellness. www.anthc.org/indigenous-research.

Food Distribution

ANTHC administers the Food Distribution Program on Indian Reservations (FDPIR) and the FDPIR Nutrition Education Program as a statewide Tribal organization. These federal programs provide nutritional food assistance and nutrition information to income-eligible Alaska Native, American Indian and non-Indian households residing on a reservation, in an Alaska Native Tribal community or in households living in approved near areas that contain at least one member of a federally recognized Tribe. ANTHC assists federally recognized Tribes to administer the FDPIR program.

Elders and Youth Outreach

The Elder and Youth Outreach Program works with communities and Tribal partners to address Elder health and youth development. Through oversight from the Alaska Native Elder Health Advisory Committee, the Elder program supports Tribal long-term care facilities and assists Elders and their families with accessing the resources needed to remain at or near their home. For Alaska Native Elders residing in assisted living or nursing homes in Anchorage, the program provides on-site visiting and luncheons where traditional Alaska Native foods are shared.

EpiCenter: Data Dissemination and Translation

The ANTHC EpiCenter monitors and reports on health data through: development of factsheets and reports, sharing knowledge through presentations and manuscripts and sharing information on the ANTHC EpiCenter website.

EpiCenter: Technical Assistance (TA) and Training

The ANTHC EpiCenter supports Tribal health programs and projects throughout Alaska and have expertise working with federal, Tribal, state, regional and community partners involved in Alaska Native health. Additionally, the EpiCenter provides capacity building trainings, conferences and internships.

EpiCenter: Surveillance and Applied Epidemiologic Studies

The ANTHC EpiCenter is home to the Alaska Native Tumor Registry, a formal centralized cancer registry. The EpiCenter also conducts applied health studies in areas such as cancer prevention and control.

EpiCenter: Disease Prevention and Control Programs

The ANTHC EpiCenter develops and implements initiatives that address health priorities through health promotion and disease prevention activities.

Healthy Alaskans 2030

ANTHC partners with the State of Alaska Division of Public Health to track progress on the 30-leading health indicators in the statewide health improvement plan, Healthy Alaskans 2030 (HA2030). The advisory team works together to build the plan with a core team made up of ANTHC and State of Alaska staff led by co-chairs from each organization, who are the backbone of the effort. The plan's steering team is made up of the top executive officers from both ANTHC and DHSS, demonstrating a high level of commitment to Healthy Alaskans by both organizations.

Community Environment and Health

Healthy Homes

The Healthy Homes Program monitors indoor air quality, outdoor air quality monitoring, healthy home assessments, healthy home retrofits, bed bug information, healthy mom/healthy home projects and patient home environment consultations.

Center for Climate and Health

Assisting communities to understand connections between climate change, environmental impacts and health effects, climate change assessments and the International Center at APU.

Contamination Support

Contamination Support assists with identifying contaminated (brownfield) sites and supporting cleanup through outreach and education, development of technology and capacity to help communities understand and monitor risks of contamination exposure, monitoring of traditional foods for contaminants and development of web-based communication platform for Tribes.

Emergency Preparedness

Emergency Preparedness assists with development of emergency plans and training for the Tribal health organizations, technical support for Tribal health organizations and communities during disasters and situation awareness updates for Tribal health system.

Environmental Health Field Services

Environmental Health Field Services provides environmental health services to the Anchorage Service Unit, health infrastructure inspections, training and technical support, fluoride promotion program and healthy pets program to promote healthy environment and behavior in dogs and other pets and to encourage veterinary services in rural Alaska.

Local Environmental Observer (LEO) Network

The LEO Network is a web-based platform for sharing information about unusual events. Residents post observations that signal impacts from climate change or other environmental drivers.

Clinical and Research Services

Health Research and Research Support

Clinical and Research Support staff are engaged in a variety of activities that include: conducting and coordinating research on a wide spectrum of health issues that impact Alaska Native people, writing research grant applications, providing biostatistics and data management support to investigators, coordinate the Alaska Native Research Conference, engage regional Tribal health organizations in research support Alaska Area Specimen Bank and review research proposals, manuscripts and abstracts.

HIV Early Intervention Services

The Early Intervention Services (EIS) provides HIV/AIDS clinical patient services, case management and counseling for Alaska Native and American Indian people.

The AIDS Education and Training Center (AETC) provides statewide training opportunities for Tribal and non-Tribal clinicians and other providers associated with HIV medical care and treatment.

Immunization Program

ANTHC's Immunization Program develops and distributes annual immunizations schedules and educational updates for Tribal partners based on CDC recommendations and State of Alaska policy. They support statewide Tribal Immunization Coordinators in immunization program management and efforts to maintain high immunization coverage rates and also provide support to Tribal partners for electronic health records reporting procedures that meet federal and state requirements.

Rheumatology Research Program

The ANTHC Rheumatology Research Program conducts research and epidemiologic projects related to autoimmune disease and arthritis among Alaska Native people to understand and improve outcomes of these diseases. A focus on evaluation of telemedicine in rheumatology has recently expanded to a broader evaluation of telemedicine for chronic disease specialty care.

Liver Disease and Hepatitis Program

The ANTHC Liver Disease and Hepatitis Program provides consultation to health care providers at ANMC and all Tribal health organizations to assist in the management of viral hepatitis and other liver diseases including hepatitis A, B & C, autoimmune hepatitis, primary biliary cholangitis, hemochromatosis, non-alcoholic fatty liver disease, and alcohol liver disease.

The program conducts weekly clinics at ANMC and 13 field clinics each year for ten Tribal health organizations.

Pediatric Research

Pediatric Research is engaged in research capacity building and pediatric clinical research studies with the goal of improving the health of children and their families.

Healthy Homes and Communities: Environmental Health

Alaska Rural Utility Collaborative

The Alaska Rural Utility Collaborative (ARUC) is a statewide program that partners with communities to manage, operate and maintain water/sewer systems. ARUC has two types of memberships — the Assisted Billing Program and the full ARUC membership program. ARUC helps communities manage systems, collect user fees, pay system expenses and build local capacity.

ARUC currently has 26 systems under full management and 5 additional systems under billing assistance.

Rural Energy Program

The ANTHC Rural Energy Program aims to ensure that access to basic sanitation is affordable and sustainable. The program works with communities to reduce operating costs of rural sanitation systems and health care facilities.

In FY19, the program had active projects in over 40 communities. Types of projects include heat recovery, solar, biomass, optimization of community facilities and strategic energy planning.

Sanitation Facilities

ANTHC provides world-class construction in some of the most remote parts of Alaska. From installing wells and septic systems in individual homes to providing whole communities with safe drinking water and healthy waste water disposal for the first time, the work we do supports the health of Alaska Native people in their home communities.

Tribal Utility Support

Tribal Utility Support provides statewide technical assistance to communities on sanitation related issues to operate and maintain utilities. These services include: the review of project designs for operations and maintenance (O&M) issues, facility inspections and commissioning, one-on-one training and O&M manuals. Upon request from Tribal partners, the program provides classroom training to larger groups of operators on certification, electrical controls, pumps and specialty areas.

To date, Tribal Utility Support has assisted 49 communities and completed 25 O&M manuals.

Scattered Sites

ANTHC's Individual Sanitation Facilities Scattered Sites Program provides eligible homes owned by Alaska Native and American Indian people with on-site sanitation facilities. Service under the program can provide individual on-site water supply wells, on-site waste water systems (septic tanks and drain fields), community sewer service lines and water service line connections for home when in close proximity to a public system. Service under the Scattered Sites Program is on a first-come, first-served basis.

The eligibility is determined through an application and on-site inspection process. To be considered, applicants must meet all eligibility requirements for water and sewer facilities listed in the application and a complete application including all paperwork and supporting documentation must be submitted.

In FY19, a total of 41 homes were served with new water and/or sewer services across the state through the Scattered Sites program.

Alaska Utility Supply Center

Alaska Utility Supply Center (AUSC) purchases utility parts and supplies individually or in volume and passes on its discounts to its members. Current membership includes over 150 Tribal communities, four regional health corporations and 20 projects.

Health Facilities Engineering

ANTHC's Health Facilities Engineering (HFE) assists with master planning, design, construction and project management of statewide Tribal health facilities. The program troubleshoots and identifies deficiencies within buildings and infrastructure and oversees projects funded through the Maintenance & Improvement Resource Allocation Committee (MIRAC) competitive project pool.

In FY19, HFE initiated 88 projects: 36 IHS M&I projects at 6.1M to serve 13 THOs, and 52 IHS BEMAR projects at 22.4M to serve 18 THOs. In addition, HFE conducted area wide deep look surveys to identify facility needs throughout the state.

National Tribal Water Center

ANTHC is home to the National Tribal Water Center (NTWC), a nationwide resource to improve the health and well-being of Alaska Native and American Indian people through water and sanitation. The NTWC is comprised of three elements: environmental health education and research, engineering consultation and operation and maintenance services. These services combine to meet the water and sanitation technical assistance needs in communities, with the aim of decreasing rates of infectious diseases while increasing system sustainability.

In FY19, the NTWC has been involved with 3 projects across 7 communities in Alaska, including the following:

- PASS Study: Kivalina, Allakaket, Chalkyitsik, Alatna;
- PASS QuickStart Guide and Newtok Guidebook: Newtok/Mertarvik; and
- UAA Water Meter Study: Toksook Bay, Tanana.

Institutional Environmental Health

Institutional Environmental Health provides consultative services to the Alaska Tribal Health System in the areas of radiation protection, industrial hygiene and safety infection control. These services allow our partners to maintain safe and healthy facilities.

ANTHC Support Services

Campus Facilities

Campus Facilities provides physical plant maintenance for most ANTHC buildings and all ANMC accredited spaces. The team ensures compliance with Life Safety requirements, assesses annual deferred maintenance needs and leads the Incident Command Infrastructure Branch during an emergency. They have recently implemented an internal facilities project crew model to improve the efficiency of ANMC project needs.

Development Department

The Development Department's purpose is to work with state, Federal and charitable funders to secure funding in support of Alaska Native people, Tribes and Tribal Health Organizations in pursuit of ANTHC's vision that Alaska Native people are the healthiest in the world. We do this work through our three teams within the Development Department: The Center for Environmentally Threatened Communities (CETC), Grants Planning and Development (GPD), and the Healthy Alaska Natives Foundation (HANF).

Ethics and Compliance Services

The Ethics and Compliance Services department carries out compliance program activities throughout the organization, including activities related to information systems security, privacy, internal and compliance audit functions, monitoring, risk assessments, investigations, compliance and ethics education, management of written policies and procedures, and develops, revises and enforces the plan. The Department functions independently from business operations of ANTHC.

Human Resources

The Human Resources department supports ANTHC leaders to strategically manage their workforce in order to meet business and operational needs. Specific services include: recruiting, benefits and compensation administration, workforce data reporting, employee relations, training and development, competency management and employee engagement and recognition programs.

Intergovernmental Affairs

The Intergovernmental Affairs (IGA) team advocates for increased funding and laws, regulations and agency decisions to benefit the Alaska Tribal Health System and ANTHC. IGA interfaces with all external governmental entities—mainly Tribal, state and federal agencies and legislative bodies—in advancing the interests of Tribal health. Important areas of focus are appropriations and authorities pertaining to Medicaid, the Indian Health Service and sanitation construction.

Marketing and Communications

ANTHC Marketing and Communications supports ANTHC programs by sharing health education and services information with staff, partners, patients and beyond. Marketing manages internal and external Consortium publications and communications channels, and offers writing, editing, graphic design, communications strategy, media relations, video and social media support services.

Organizational Development

Organizational Development provides strategic planning, process improvement, change management, teambuilding and general facilitation services to ANTHC and statewide partners upon request.

Print Shop

The Print Shop provides print services for ANTHC programs, employees and external customers. Printing service include: (*but is not limited to*), fliers, brochures, rack cards, posters, training/conference materials, booklets, lamination and synthetic printing.

Regional ANTHC Field Offices

The Regional ANTHC Field Offices work with our Tribal partners to employ a local resource in the community who knows how to navigate ANTHC, can enhance the knowledge of services available and improve referrals between our regional Tribal health partners and ANMC.

Risk Management

Risk Management assists ANTHC departments in evaluating program risks and developing safe work practices including: placement of insurance coverage and contract review and management of Workers' Compensation, campus safety and ergonomics programs.

Rural Provider Network

The Rural Provider Network (RPN) works with our Tribal partners to provide clinical staffing during times of urgent needs or gaps in coverage and deliver consistent continuity of patient care as well as provide opportunities to educate staff while they are onsite.

Strategic Planning

Strategic Planning provides facilitation of the organization's process for defining its strategy and making decisions about allocating its resources to pursue the strategy. The strategic planning team assists with data collection and reporting to measure and communicate progress towards goal achievement. Planning services are provided at the organizational as well as department/program level and are available to Tribal partners via contractual relationship.

Strategic Access

Strategic Access leads campus planning and development efforts, including the design and construction of new spaces like the recent Infusion and Oncology clinics, Patient Housing and the ANTHC Education & Development Center. This group also carries out space allocation and wayfinding projects across the campus. They are currently leading the planning and pre-design activities for the North Tower expansion.

Security

The security team provides security services across the campus to include a 24/7 security video surveillance center, campus rounds and investigative assistance with local and state law enforcement. The team works closely with our Nursing units and Outpatient clinics to mitigate any security issues or threats. Security is also one of the first responders at ANMC for Code Blue and Rapid Response calls—they are all trained to provide life-saving measures before the medical teams can arrive.

Safety and Security Planning

Safety and Security Planning provides the strategic direction for the implementation of security measures and access control across campus. They are responsible for the strategy behind the employee badge security, security camera placement and restricted spaces like the Pharmacy and Pediatrics. Safety and Security Planning works closely with all support service operational groups to ensure that security measures are a part of every new project or program right from the beginning.

Tribal Health Recruiting

The Tribal Health Recruiting team assists our Tribal partners with filling clinical vacancies around the state by advertising open positions, screening applicants and forwarding qualified, viable candidates for consideration.



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