



VTC PROCESS PROVIDER SIDE: SCHEDULING A VTC TO A CLINIC

1. Schedule the VTC per the standard outpatient village VTC process and discuss any labs/orders that need to be completed prior, with both the patient and the local clinic that will be presenting patient
2. Use the correct appointment type < XXX VTC Provider >

The screenshot shows a web-based appointment scheduling form. At the top, there are two tabs: 'Books' and 'Appointment', with 'Appointment' being the active tab. Below the tabs, there are three input fields, each with a red asterisk indicating a required field. The first field is labeled 'Person name:' and contains the text 'ZZDONOTUSE, SCHEDISTRATION'. The second field is labeled 'Appointment location:' and contains the text 'Oncology'. The third field is labeled 'Appointment type:' and contains the text 'XXX VTC Provider'. This third field is highlighted with a red rectangular border. To the right of these fields is a vertical scroll bar and three buttons: 'Move', 'Next', and 'Clear'.

3. Enter orders as future orders per your standard clinical outpatient process
4. Send coordination information per standard outpatient scheduling process



VTC PROCESS PROVIDER SIDE: CONNECTING TO A CLINIC

1. Provider staff calls clinic to check in remote patient for appointment, confirm connection plan.
2. Check in the appointment
3. Join room
 - A. Scroll to Virtual Patient Room tab within patient's chart, click to open
 - B. Click "Where are you meeting the patient?"
 - C. Click "Telehealth to the Clinic (Vidyo)"
 - D. Click "Start Virtual Visit"

If connecting to a clinic, use the "Call a room system and/or user into the virtual patient room" option to call in existing Vidyo equipment/ online users in the directory, if needed.

Note: if the "call a room system or user" option is used, someone will need to answer it.

REG, TEST
Allergies: Allergies Not Recorded
DOB: 12/25/1987
Age: 32 years
NSHC Case Management Reg Date: 2/5/2020 13:56 Disch: <No - Discharge date>
MRN: 03132018
Encounter (Fin) #90001401050
Sex: Female
Location:
Alerts: Security Alert Yes, Wellness Plan, Wt: 50kg, Private Home

Menu
Ambulatory Summary
Overview
Diagnoses & Problems
Results Review
Allergies + Add
Medication List
Pharmacy Prescription Summary
Orders
Histories
Provider Notes
Notes
Recommendations
Immunization Schedule
Growth Chart
Patient Information
Demographics
Schedule
Pregnancy Summary
Form Browser
Activities/Interventions
Appointments
Chart Search
Visit Summary
Ambulatory Organizer
Virtual Patient Room
Legal Guardian

VIRTUAL PATIENT ROOM
Powered by AFHCAN
Where are you meeting the patient? ▾
Telehealth to Clinic (Vidyo)
Telehealth to Home (Zoom) Cerner Provider Hotline
Contact your AV/IT support team

Room status
The room is currently open.
Lock
Not available. Only ongoing visits can be locked.
Status as of 5/27/2020 17:11:17 AKDT

Generate a patient room link and/or join the room
Get Link to Virtual Patient Room Start Virtual Visit D

Call a room system and/or user into the Virtual Patient Room ⓘ
NSHC
Call NSHC AFHCAN V3 Cart Brevig Mission
Call NSHC AFHCAN V3 Cart Teller
NSHC AFHCAN V3 Cart PCC
NSHC AFHCAN V3 Cart Little Diomed
NSHC AFHCAN V3 Cart Elim
Call NSHC AFHCAN V3 Cart Gambell

Use the "Call a room system and/or user into the Virtual Patient Room" option to call in existing Vidyo equipment/users in from the directory if needed.

NOTE: The link to the video appointment room is unique to the patient. Please **DO NOT USE OR SHARE the link for anything other than the patient appointments and provider-to-provider consultations. Doing so could compromise the patient's personal health information. Thank you.

Questions or Support:
For Cerner assistance, please contact your Cerner Provider Hotline
For assistance during video calls, please contact your AV/IT support team

4. Conduct intake and alert provider
5. If provider is joining from their own device – follow step 3

Cerner Support: Provider Hotline
Audiovisual Support: Call Local AV or IT