1. Discuss Direct to Home VTC option with patient. Use patient instruction handout to confirm their capability
2. Get a valid e-mail address
3. Schedule the visit and discuss any lab/orders that need to be completed prior to the visit
4. Use the <XXX VTC Provider Direct to Patient>

5. Scroll to Virtual Patient Room tab within patient’s chart, click to open

6. Select “Get Link to Virtual Patient Room” and then select “copy link”

7. Paste link into patient appointment letter template and email to patient
8. Confirm patient received it

Cerner Support: Provider Hotline
Audiovisual Support: Call Local AV or IT
1. Patient joins virtual patient room via hyperlink and calls clinic to check in
2. Check in
3. Join room
   A. Scroll to Virtual Patient Room tab within patient’s chart, click to open
   B. Click “Start Virtual Visit”. Vidyo will open in new window.
   C. Enter name to join room.

Use the “Call a room system and/or user into the virtual patient room” option to call in existing Vidyo equipment in the directory, if needed.

Note: if the “call a room system or user” option is used, someone will need to answer it.

4. Conduct intake and alert provider
5. If provider is joining from their own device – follow step 3

Cerner Support: Provider Hotline
Audiovisual Support: Call Local AV or IT