

Direct to Home Video Appointments

A direct to home video appointment delivers health care to you in the comfort of your own home, or wherever you may be

Patient Appointment Letter

Your health is very important to us. We have you scheduled for a video teleconference visit in your home to see your health care provider. Please have ALL of your medication with you for your appointment, including over-the-counter medications, nutritional supplements, and vitamins. We need this information to provide quality care for you.

Video Appointment Information:

Name of Patient:

Date of appointment:

Time:

Labs/other pre-work ordered:

Labs/other pre-work due date:

Clinic Name:

Clinic Phone:

Provider:

Patient/Point of Contact for testing:

Phone number for testing:

Link for appointment: _____

*****NOTE: The link to your video appointment room is unique to you. Please DO NOT USE OR SHARE the link for anything other than your scheduled health care appointments. Doing so could compromise your personal health information. Thank you.**

The day before your appointment:

You or the person you listed above will receive a phone call to test your equipment the day before your appointment. Please have your equipment set up and ready to go. During the test, you will need to have access to the link provided on this form.

Note: Sometimes a video teleconference visit is not possible. If this is the case, please contact the clinic to reschedule to a village clinic video appointment or an in person visit.

What you need:

Computer, iPad, or smartphone

Camera, microphone, and speaker

Internet access or cellular data with the ability to stream a video (you can test this with Youtube)

Video calls may incur a cost to you, standard data rates will apply.

How to connect for your appointment:

1. Turn on your equipment 5-10 minutes before your appointment.
2. Click on (or type in) the internet link given to you by your provider's clinic.
3. If not already done, download and install VidyoDesktop. If using a mobile device, you will need to download VidyoMobile from the App Store or the Google Play Store.
4. Enter your name and click "Connect".
5. Call your provider's clinic by phone to check in for your appointment.
6. Wait for your provider to join the appointment.

If your provider does not show 15 minutes into the appointment time, call the clinic (number above).