



Division of Health Care Services
Department of Health and Social Services

Alaska Medicaid Coordinated Care Initiative

(AMCCI)

<http://dhss.alaska.gov/dhcs/Pages/amcci>

Alaska Coordinated Care Initiative

- Provides case management services statewide
- Initial focus on “Super Utilizer” hospital emergency room use
- Additional focus on complex health cases

Service Model

- **MedExpert**
 - Telephonic Model
 - Statewide
 - Super Utilizers, referrals and volunteers
- **Qualis Health**
 - Face-To-Face Model
 - Initially limited to Anchorage population
 - Currently seeking referrals in Mat-Su
 - Super Utilizers, high risk, complex conditions, and/or high utilization

Goals

- Reduce unnecessary ER visits and costs
- Early barrier identification & management
- Improve care plan compliance
- Early chronic condition identification & mgmt.
- Improve health outcomes

AMCCI Services

- Coordinate with and/or obtain PCP, BH, & specialists
- Perform member empowerment activities including appropriate use of the medical services
- Accompany member to appointments (in-person/phone based)
- Coordinate transportation needs
- Refer to health & medication education resources
- Medication compliance reminders

Referrals

- AMCCI accepting referrals to Qualis for Anchorage/Mat-Su members with complex health conditions
- Send referrals Qualis
fax to (866) 891 - 5123
Attn: Lisa Guzman
- Referral forms available at:
<http://dhss.alaska.gov/dhcs/Pages/amcci/providers.aspx>

Referrals

- AMCCI accepting referrals to MedExpert for Statewide members with complex health conditions
- Send referrals to MedExpert
- fax to (650) 326-6700
Attn: AK AMCCI
- Referral forms available at:
<http://dhss.alaska.gov/dhcs/Pages/amcci/providers.aspx>

AMCCI Website

The AMCCI website has additional information about:

- The AMCCI Program
 - MedExpert
 - Qualis Health
 - Brochures
 - Referral forms
 - Feedback forms
 - AMCCI contacts

For more information go to:

<http://dhss.alaska.gov/dhcs/Pages/amcci/default.aspx>

Questions?

- We want your feedback
- DHCS AMCCI contacts
 - Zayda Cooper..... (907) 269 - 7383
 - Jason Ball..... (907) 334 - 2186