Alaska Medicaid Coordinated Care Initiative (AMCCI)

http://dhss.alaska.gov/dhcs/Pages/amcci
Alaska Coordinated Care Initiative

- Provides case management services statewide
- Initial focus on “Super Utilizer” hospital emergency room use
- Additional focus on complex health cases
Service Model

- **MedExpert**
  - Telephonic Model
  - Statewide
  - Super Utilizers, referrals and volunteers

- **Qualis Health**
  - Face-To-Face Model
  - Initially limited to Anchorage population
    - Currently seeking referrals in Mat-Su
  - Super Utilizers, high risk, complex conditions, and/or high utilization
Goals

- Reduce unnecessary ER visits and costs
- Early barrier identification & management
- Improve care plan compliance
- Early chronic condition identification & mgmt.
- Improve health outcomes
AMCCI Services

- Coordinate with and/or obtain PCP, BH, & specialists
- Perform member empowerment activities including appropriate use of the medical services
- Accompany member to appointments (in-person/phone based)
- Coordinate transportation needs
- Refer to health & medication education resources
- Medication compliance reminders
Referrals

- AMCCI accepting referrals to Qualis for Anchorage/Mat-Su members with complex health conditions

- Send referrals Qualis fax to (866) 891 - 5123 Attn: Lisa Guzman

- Referral forms available at: http://dhss.alaska.gov/dhcs/Pages/amcci/providers.aspx
Referrals

- AMCCI accepting referrals to MedExpert for Statewide members with complex health conditions
- Send referrals to MedExpert
  - fax to (650) 326-6700
  - Attn: AK AMCCI
- Referral forms available at:
  http://dhss.alaska.gov/dhcs/Pages/amcci/providers.aspx
AMCCI Website

The AMCCI website has additional information about:

- The AMCCI Program
  - MedExpert
  - Qualis Health
  - Brochures
  - Referral forms
  - Feedback forms
  - AMCCI contacts

For more information go to:

http://dhss.alaska.gov/dhcs/Pages/amcci/default.aspx
Questions?

- We want your feedback

- DHCS AMCCI contacts
  - Zayda Cooper…….. (907) 269 - 7383
  - Jason Ball......... (907) 334 - 2186