



**Alaska Rural Utility Collaborative**  
**Division of Environmental Health & Engineering**  
 4500 Diplomacy Dr., Suite 130  
 Anchorage, Alaska 99508  
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## Residential Utility Service Agreement

This Agreement is made between Alaska Rural Utility Collaborative (ARUC) as the Utility and \_\_\_\_\_ as the Applicant. The Applicant requests that their residence be connected to the Utility's water/wastewater system.

As part of the request, the Applicant agrees:

1. To abide by the water and wastewater ordinances, rules, and policies adopted by the ARUC.
2. To pay the Utility a monthly service fee for water/wastewater at the rate established by the utility for residential customers.
3. To pay any deposits required by the Utility prior to connection of service.
4. That delinquent bills (more than 30 days past due) are subject to collection actions. These actions can include, but are not limited to, late payment fees, deposit forfeiture, and disconnection of service.
5. To maintain the plumbing on the Applicants property and within the residence to the Arctic box or curb stop and/or wastewater main, including all plumbing, piping, fixtures, and other appurtenances intended to carry water, sewage, wastewater and drainage in accordance with the Uniform Plumbing Code.
6. To use heat tape and maintain adequate insulation for the system to prevent freezing during the winter.
7. That by signing this Agreement, the Applicant grants to the Utility, its officers, employees, agents and assigns, the right of ingress and egress to the property and residence for purposes of inspection, repairs, connection or disconnection of piping, plumbing, fixtures and other appurtenances intended to carry water, sewage, and waste water. The ingress and egress shall be at a reasonable time, and whenever possible the Utility shall provide advance notice of any inspection.

All bills, invoices, statements, notices or correspondence shall be sent to the respective parties at the address stated below:

**Type of Connection:** \_\_\_\_\_ **Water & Wastewater**  
 \_\_\_\_\_ **Water / Wastewater Only (Circle one)**      **Date Services Began:** \_\_\_\_\_  
 \_\_\_\_\_ **Watering Point**

\_\_\_\_\_

<b>Customer Last Name</b>	<b>First Name</b>	<b>Middle Initial</b>
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\_\_\_\_\_

<b>P.O. Box</b>	<b>City / State / Zip</b>
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\_\_\_\_\_

<b>Phone Number</b>	<b>Customer Signature</b>	<b>Date</b>
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\_\_\_\_\_

<b>Water Plant Operator Signature</b>	<b>Date</b>
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**SERVICE ADDRESS:**

**Block** \_\_\_\_\_ **Lot** \_\_\_\_\_

\_\_\_\_\_  
**Community**

For Office Use Only

Date Received:	New Account Number:
Entered By:	Monthly Service Charge: